

AERPOLE SYSTEM LIMITED WARRANTY

This warranty covers any defects or malfunctions in your new Aeropole System for a period of ninety (90) days from the date of purchase, or the date of delivery of the product, whichever is later. The duration of any implied warranty or condition, of merchantability, fitness for a particular purpose, or otherwise, on this product shall be limited to the ninety (90) day warranty time period, or as allowed by state law.

If there is a defect, or malfunction in your new Aeropole System during the ninety (90) day warranty period, GlassHouse Balloon Company Inc. (“GlassHouse”) will replace any defective or malfunctioning part at no charge. You will be responsible for any cost of labor for installation of any replacement part.

You must notify GlassHouse in writing of any claim within thirty (30) days of discovery of the basis for the claim via U.S. Mail at the following address:

GlassHouse Balloon Company, Inc.
1552 South Anaheim Blvd., #B
Anaheim, California 92805

The alleged defect or malfunction must have occurred within the ninety (90) day warranty time period. We will perform an investigation of your claim within one week of the receipt of written notification of your claim. We will notify you if we require you to return the product to us in order to complete the investigation. You will be responsible for payment of the shipping cost to return the part for investigation if it is necessary. If it is determined that there is a defect or malfunction with the product, GlassHouse will replace the defective or malfunctioning part at no charge to you. If it is determined that the part is not defective or malfunctioning, you will be responsible for all shipping charges to return the parts or product.

This warranty only covers defects and malfunctions which occur when the product is used as stated in the written instructions and as specified at www.AeroPoleSystem.com. The warranty does not cover any issues caused by misuse, abuse, failing to use the Aeropole base plates, or acts of God. To the extent allowed by state law, consequential and incidental damages are not recoverable under this warranty. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Because the end use of the AeroPole System is out of our control it is up to the user to determine what is safe and appropriate for their purpose.

Proudly made in America

1552 S. Anaheim Blvd. #B Anaheim CA 92805